Experiences of occupational therapy students in the first fieldwork education: a qualitative study

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Abstract

Background: Fieldwork education is a core part of all occupational therapy curriculums around the world to enable the students meet minimum competencies required for their professional life. Student experience is a valuable source to explore the nature of fieldwork training and plan more efficient curriculums in the future. This study aimed to explore the students’ experiences in the first fieldwork education.

Methods: Data were collected through a focus group and series of semi-structured interviews with 16 occupational therapy students who had passed the first semester of fieldwork education at three occupational therapy departments in Iran. The interviews were transcribed line by line and analyzed according to inductive content analysis.

Results: Following the analysis of the data, three main themes were identified including the importance of supervisors’ management, deficits in the current curriculum and challenges in the educational environment. Each theme included different categories to show students’ concerns and challenges in the first fieldwork education experience and their suggestions for more efficient trainings.

Conclusion: The research argues that several combined key factors determine the nature and utility of occupational therapy (OT) fieldwork experiences of the students. However, further studies are needed to clarify the experiences of the supervisors, department managers and others involved in the fieldwork education.

Keywords: Clinical education, Occupational Therapy student, Professional education, Qualitative research.


Introduction

Fieldwork education is a crucial part of all occupational therapy education programs, which provides opportunities for professional development and competency acquisition (1, 2). It aims to engage students in clinical practice to obtain specific knowledge and skills required to be qualified in professional activities and treatment of patients (3). Fieldwork education serves as a bridge between theoretical education and clinical settings (4), which provides the students with an opportunity to reflect their perception of coursework through the application of their knowledge in a controlled clinical setting (5); and additionally, it integrates their theoretical knowledge with the application of the skills at higher levels of performance (6). The unique characteristics of fieldwork education environment provide conditions, under which the student may learn and develop various skills. Such skills can be grouped into two categories: practical skills such as techniques required to treat patients and personal skills, by which the students may develop professional behavior (7). During fieldwork education, students may develop problem-
solving capabilities, improve their clinical reasoning (8, 9) and be encouraged to apply them in interventions (10). Furthermore, fieldwork education may influence choosing a practice area by the student after graduation (1, 11).

Transition from a classroom learning environment to a clinical setting may be stressful and is of utmost importance from the viewpoint of the students (12-14). Such stress may generally decrease the students’ efficiency in the clinic, or may cause them to feel that they have less control over the environment; and therefore, they may show inappropriate adaptive reactions. Stress is caused by several factors, which should be identified. Some authors maintain that it is necessary to appropriately guide the students during the fieldwork education to decrease their stress and prepare them to enter the clinic and adapt to the environment (1, 12, 15). On the other hand, the establishment of a successful clinical experience requires contributions and collaborations between the universities and clinical settings (16). Hence, it is important to deal with problems and issues that may arise in the fieldwork context and it is also prime importance to understand the experiences of all involved.

Among the authors who explored the fieldwork education experiences in occupational therapy, Kautzmann compared the perception of the objectives of level I fieldwork education (the clinical observation course) by the faculty members, instructors and students and recommended the instructors to improve the integration of coursework with clinical interventions, and he also suggested the supervisors to adopt better methods for providing feedback to the students (17).

By comparing real fieldwork education environments with ideal environments as perceived by the students and supervisors, Meyers concluded that each provided a different list for making the environments ideal (18). In exploring the objectives of level I fieldwork education among the students, supervisors and faculty members, Swine-
setting supervised by experienced full-time master occupational therapists. Fieldwork education courses are offered in different settings related to Iran universities such as hospitals and day centers (23).

Fieldwork education experience, as a subjective phenomenon, depends on academic and socio-cultural background. Culture has a significant role in forming a variety of definitions and meanings (24). The present research is of significant value since no study has been conducted on the fieldwork education of occupational therapy in Iran. Previous studies have indicated that initial fieldwork experiences are particularly important; thus, the current study focuses on the students’ first fieldwork. This study could provide a clear picture of students’ experiences and define further research priorities in this context. Moreover, the present study aims to reveal concepts related to characteristics of fieldwork education with respect to social and educational conditions in occupational therapy education environments.

**Methods**

**Research design**

This was a qualitative study using content analysis. Content analysis is a systematic research method for description and elaboration of a phenomenon (25). Depending on the research question, if there is not enough knowledge about a phenomenon, the inductive content analysis is recommended (26). As fieldwork education is an unknown phenomenon in our culture, we used inductive content analysis in this study.

**Participants**

The study population included the undergraduate occupational therapy students who directly experienced the first fieldwork education. The selection of the participants was determined using a purposeful sampling method based on firsthand experience and willingness to participation. A flyer that indicated the aim and method of the study was distributed in universities in Tehran. Those students who were ready to participate have been called to arrange a time for an interview. Sixteen students in their sixth or eighth semesters participated in this study (ten females and six males aged 21-24 years with a mean of 22.31 years) from three universities in Tehran including Shahid Beheshti University of Medical Sciences, Tehran University of Medical Sciences and University of Social Welfare and Rehabilitation Sciences (Table 1). Sampling ended when data saturation was achieved (i.e., continuation of the interview and data collection did not yield any new data or codes). Universities in this study are the first three universities providing occupational therapy courses in Iran (22).

**Data collection**

Data were collected through semi-structured in depth interviews, following a focus group. Ten students were interviewed; and to interpret the primary results, one focus group was conducted with six students. The duration of interviews was...
between 26 and 45 minutes (Mean: 30.25), and it was 62 minutes for the focus group. After obtaining an informed consent from the participants, we asked them to provide us with a convenient time and place for the interview. All the interviews and the focus group were carried out at the universities. The interview guide included a list of general questions used as a tool for initiating the interviews. The participants were asked to openly answer the questions based on their experiences. Several questions were asked such as “How was your experience in the first fieldwork education?”, “What problems did you encounter in the first fieldwork education?”, and “What are the advantages and disadvantages of the first fieldwork education?”. The questions were designed generally as a guide for the interview, which entailed open and interpretive answers, and the participants’ answers directed the process of the interviews and questions. The interviews were recorded by a digital voice recorder and were subsequently transcribed verbatim.

**Data analysis**

The interviews were analyzed using qualitative content analysis (27). The process of qualitative content analysis often begins during the early stages of data collection. This early involvement in the analysis phase helps moving back and forth between the concept development and data collection and may also help to direct subsequent data collection towards the sources that are more useful for addressing the research questions (28). The content of the interview was read by the first author for several times; then all sentences were investigated, the meaning units were marked in the text and the condensed meaning units and primary codes were extracted. The codes were categorized based on the similarities and differences and sorted into subcategories and categories, and finally the underlying meanings were interpreted as themes. In this study, 670 codes, 11 categories and 3 themes were obtained.

**Ethical considerations**

This study was approved by the Ethics Committee of University of Social Welfare and Rehabilitation Sciences. To ensure autonomy, the aim of the study was explained and an informed consent form was signed by all the participants; in addition, permission was obtained to record and use the data without mentioning any names. At the end of each interview, the participants were guaranteed confidentiality and were ensured that the recorded voices would be deleted after transcription. Data collection and coding phases were performed confidentially. The participants could withdraw at each phase of the study.

**Trustworthiness**

Credibility and consistency were confirmed through several methods, including the allocation of enough time for data collection, rapport with the participants and conducting the interviews in an appropriate place, which was chosen by the participants and use of a focus group to achieve triangulation. Furthermore, the extracted meaning units and codes were returned to the participants to be checked. Moreover, the meaning units, codes, sub-categories and categories were provided and were peer checked by those colleagues familiar with both fieldwork and qualitative research. The obtained results were continuously discussed by the authors. Prolonged engagement with the participants enabled the researcher to gain their trust and obtain more detailed and valid information (29).

**Results**

In this study, the importance of the supervisors’ management, deficits in the current curriculum and challenges in educational environment were extracted as the main factors influencing the first fieldwork education experiences of occupational therapy students. Table 2 demonstrates themes, categories and some related codes.
All participants emphasized the importance of the first sessions. They experienced feelings such as anxiety, distraction and fear. Students also indicated the importance of the role of supervisors in controlling these feelings. Students thought that supervisors' behavior, introductions and explanations were very important in overcoming anxious feelings. The following is an example of a positive experience in this regard, which has been stated by one of the participants:

“I think it is fearful to do any job for the first time because you have no experience. The clinic caused the same feeling in me; what should I do with a patient with delusion, How should I treat him/her, What if the patient is treated severely? I was really afraid, but when I saw that the supervisor takes it easy and the difficult patients are not as aggressive as I read in the books, I got used to it.” (Participant 5)

On the contrary, some students indicated they needed further explanations prior to visiting the clients due to the lack of practical experience. One student said:

"... It did not know how to talk to the patient or how to evaluate his/her condition in the first session. However, the supervisors neither provided us with any information nor gave us any explanations on how to talk to or treat the patient in the first session; and all of the sudden they told us take care of this patient, he/she is yours." (Participant 2)

### A) Importance of Supervisor’s Management

**- Importance of the First Sessions**

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cause the relationship to change to another form of closeness such as one existing among two friends and this may cause many problems in different occasions." (Participant 1)

Another participant, speaking about the top down attitude of the supervisor said:
"Although the supervisors’ level is higher than the students’, it would be better for them not to put too much emphasis on this status difference when communicating with the students. I mean they should provide feedback and communicate with the students friendlily." (Participant 6)

- Need for Supervision and Appropriate Feedback

For the supervision and provision of fieldwork education, the participants had different experiences from continuous supervision and appropriate support to limited supervision and feedback. The variation in experiences can be seen in the following quotes:

"... Our clinic supervisor neither interfered in our practice nor stood by us. I mean, we had to experience everything by ourselves. At first, it was very difficult for me as my knowledge of clinical practice was not sufficient enough." (Participant 3)

"... I think we were not assessed thoroughly during the semester by our supervisors. For instance, the supervisor never asked us if we were doing well or not." (Participant 8)

Some participants stated the feedback given by the supervisors in the presence of the patients and their family had a negative effect on their professional role. One student said:

"The most important thing which I noticed in this clinic which made me think was that the weaknesses and mistakes of the students should not be mentioned in the presence of the patients and their families because it causes distrust in the patients and their families .... Because families already have serious doubts in the abilities of the students due to their lack of experience, so when the supervisor provides feedback to the students not considering this matter, the problem gets even worse." (Participant 1)

The necessity of collaboration of the supervisors with the students in performing the interventions for the first patient and the continuous attendance of the supervisors in the clinic were among the subjects stated in the interviews. One student described her needs as follows:

"It would be good if the supervisors stand by the students from the very first day and visit the patients together; for example, it is better if the supervisors teach the items instead of attending to the points every now and then; they should have continuous presence at the clinic. For example, they should visit the patients and perform therapeutic techniques on them simultaneously." (Participant 6)

- Challenges in Documentation and Reporting

Experiences of the participants in this category included such issues as the lack of formal reporting format, no clear guidance for students, repetition of the reports and ignorance of documentation. One student’s comment was as follows:

"The material our supervisor required was lectures and a series of assignments, in which we wrote our objectives and plans. One disadvantage of this approach was that the supervisor only read the material and commented that the plan needed to be more complete and comprehensive, but I really had no idea how to improve it. I liked to have a hint or clue" (Participant 3)

- Lecture as an Educational Strategy

All participants emphasized the importance of lectures and the need for group involvement. They emphasized the need for the lectures to be both scientific and practical and mentioned that the timetabling of the lectures had to be sufficiently flexible to accommodate their needs. Finally, the students also highlighted the need for sufficient resources for lectures. One participant said:
"I think the lectures are not scientific. For example, if a lecture was about aggressiveness and defiance, as an occupational therapist, I wanted to understand more than what I could find in the internet from the parents of a disobedient child." (Participant 3)

- Variation in the Evaluation of the Students’ Performance
Negative attitude towards the pre-clinic exam, the preference of written or oral exam by some participants and the tendency to be evaluated only by the clinical supervisor are among the issues stated by the participants. One student commented on the attendance of other instructors during the evaluation as follows:

"In the pediatric mental clinic, there was an instructor who never attended the clinic with us and it made the situation more difficult. He did not even know what to ask, he asked more theoretical questions. We had to take the same exams we had already passed, except for the questions asked by our supervisor, which were good. Other instructors asked theoretical questions because they did not have seen our work or had never seen our cases." (Participant 7)

B) Deficits in the Current Curriculum
- The Gap between Coursework and Fieldwork
Ineffectiveness, inapplicability and insufficiency of coursework, the gap between coursework and fieldwork needs and the necessity of content revision and coursework timetable were among the most important items stated by the participants in the interviews. The following quote illustrates this matter:

"Our coursework should not be just theoretical; we should also have practical work. For example, we passed sociology which was more like a high school course. If you ask me now, I can’t remember the content at all. Some courses such as mental retardation, psychiatry and the like were good, but some others were really useless and impractical." (Participant 3)

- Ineffective Clinical Observation Course
Clinical observation is a course passed by occupational therapy students before beginning of the first clinic. The objective of this course is to familiarize the students with fieldwork environment and to prepare them for the fieldwork. The participants expressed their experience of this course, stating such issues as ineffectiveness, inactivity and ignorance of students, being disregarded by the supervisors and the necessity of revision of the clinical observation course with respect to the timetable and method of execution. One student said:

"In the observation course, we just observed the situation…. I remember that I observed the senior students, who did not have any practical knowledge themselves and their practice might have not been correct or accurate; therefore, I may have learned their mistakes …." (Participant 10)

- Inappropriate Administration of the Curriculum
The relatively late start of the clinic fieldwork, non-congruent programs in different fieldwork education settings, the limited time for the intervention on the activities of daily living and an inappropriate selection of inexperienced supervisors for the first clinic are among the important issues falling in this sub-category. One of the students commented on the fieldwork education onset as follows:

"The clinic work starts at the 5th semester which is very late because it has little interval with the 4th semester, and the students remember many things and can review them easily and there will be less pressure in the final semesters, but we are now under a lot of pressure." (Participant 7)

Considering the importance of the supervisors’ role in the first fieldwork education, some participants were interested in accompanying a determined and experienced supervisor in the first clinic. One of the students confirmed:

"I want my supervisor to be experienced enough to have something to offer. Because occupational therapy has some prob-
lems due to its nature, so in the first encounter, I prefer to have a supervisor who knows his/her field well enough to maneuver comfortably and with confidence in the field." (Participant 2)

C) Challenges in the Educational Environment
- Staff as an Influential Factor
The most important experiences of the participants were overlaps between the practices of the occupational therapists working in the setting without a positive attitude towards OT, inappropriate referral of patients, being disregarded by the staff and ignorance of occupational therapy in the treatment team were more experienced in the centers outside of the faculties like hospitals. One of the students stated his experience about the referral of the patients:
"Sometimes, a patient had no referral at all; then, the matron would say to us not to take the him/her to the occupational therapy ward, because it may cause a mess in the ward. However, the nurses, for their convenience and because they could not satisfy the patients’ needs and are unable to keep them happy would tell us to take them to the occupational therapy ward (Participant 4)

Another participant, speaking about teamwork said: "There is no teamwork. No one cares about teamwork and everyone ignores occupational therapy. For example, a nurse is perhaps more valued than an occupational therapist in the mental health ward, and the physicians do not value occupational therapy and this makes the patients to be ignorant as well." (Participant 2)

- Non-Educational Characteristics of Clinical Settings and Physical Structure
The deficiency of devices and equipment, low number and variety of patients in centers, difference in training methods between the centers inside and outside of the faculty, lack of screening and inappropriate referral of the patients are among the most important issues stated by the participants. One of the participants reported clinical conditions as follows:
“There were very few facilities, and the devices were very plain and primitive. By such devices, we could not provide the patients with appropriate activities or treatments they needed." (Participant 2)

Discussion
The results of this study indicated that the students encountered some issues in relation to the supervisor, curriculum and educational environment in their first attendance in the fieldwork training. They experienced feelings of fear and unpreparedness at the beginning of the fieldwork education. Previous studies have shown that the beginning of fieldwork education and transfer of the students from the coursework to clinical environments is stressful (12-14). However, in this study, the students believed that awareness of the plans and expectations, evaluation and intervention strategies used by the supervisor, review of the related coursework, familiarity with clinical environment and communication considerations including guidance and collaboration by the supervisor may help them control such feelings at the beginning of the fieldwork. Since the first fieldwork of the students is in pediatrics or in adult mental health, the most stated problems were related to mental health centers. Prior studies have indicated that mental health centers cause specific issues (20, 30) and more fear in the students, and the students do not have positive attitudes towards the patients with psychiatric disorders (30-32). However, it has been suggested that the supervisor, as a model, can play the most important role in decreasing the students’ stress (13). It is, therefore, necessary to consider special needs of these settings in the curriculum of occupational therapy for further preparation of both students and supervisors.

The role of the supervisors and their communication with the students in the clinics is of prime importance and could positively influence the fieldwork educa-
tion process to such an extent to provide a proper support to the students and decrease their fear (20). In this context, the findings indicate the concerns of some participants about the inappropriate communication between the supervisors and the students, a communication that could vary from a hierarchical attitude to excessive closeness. All participants, however, believed in the necessity of establishing a friendly and close relationship between the supervisors and students.

Findings of previous studies have indicated that supervision plays the most important role in fieldwork education (1, 33). Kautzman showed that the students seek professional growth in clinical practice and prefer to receive feedback in relation to their performance in all contexts (17). In addition, Sheerer suggested that feedback is a very valuable resource from the students’ viewpoint, especially when it is positive and face-to-face (34). Findings of our study also indicated that the students wanted appropriate support and continuous attendance of the supervisors during clinical practice and believed that the feedback might be given by the supervisors directly or indirectly depending on the patients’ problem, bearing in mind the fact that the method of giving feedback did not jeopardize their credibility in the eyes of the patients or their families.

Since the students encounter the professional role of the occupational therapy in clinical settings for the first time in their first clinical experience, the participants stressed the necessity of recruiting determined and experienced supervisors in the first clinic. This demand may be due to the difference between novice and experienced supervisors with respect to supervision and training methods. In their study, Christie et al. found that novice supervisors are inflexible and address needs of the students less, but experienced supervisors are more flexible, which seems to make them to be more self-confident and pay more attention to the students (15). Although the aim of the fieldwork education process is to make the students independent in clinical practice and promote their professional preparedness, our findings are indicative of the difference between the supervisors in the method of education and establishment of independence. Therefore, in some clinics the supervisors gradually establish independence and in some cases, the students have an experience of being free with limited supervision and collaboration, which forces them to move more rapidly towards independence. This difference between the attitudes of different supervisors can be associated with their preparedness for the fieldwork education. In another qualitative study, the students stated that the supervisors needed more knowledge of the fieldwork education and had to acquire the necessary preparation skills before beginning of the clinic (21, 33).

Documentation and reporting are among the duties assigned to the students in occupational therapy clinics. The findings in this context revealed low motivation of the students to do such assignments. They recognized such reasons as lack of an established scientific method, ignorance of reports by occupational therapists and other staff, duplication of the reports and in some cases the supervisors’ lack of interest in reporting.

Lecture presentations can enhance the students' knowledge and their readiness for practice in clinics. The experiences of the students indicated that they emphasized the necessity and importance of lectures, but they believed that the lectures should be diverse, practical and organized in groups. The limited access of the students to the resources and not determining the resources by the supervisors were among the problems stated by some participants. The finding of our study about the problem of having access to the resources was highlighted by the students in the study conducted by Mulholland and Derdall (21).

This study also indicated that there was no clear-cut structure for the evaluation of the students’ performance in the clinics; and written, oral, collective and individual
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forms of evaluation were seen in the clinics. The students had different preferences in this regard, but they all mentioned it in the evaluation. The students’ functional aspects should be considered more than the theoretical aspects and the pre-clinic exam; and the method of evaluation should be determined from the very first day. It seems that the lack of a specific conductive plan has produced diverse ways to evaluate the students.

According to the approved curriculum of occupational therapy at undergraduate level, all students should pass the theoretical courses before the beginning of the fieldwork education. From the viewpoint of the students, the long interval between the coursework and clinical practice caused them to forget many concepts. As believed by the students, some theoretical courses were not applicable and the arrangement of the courses in the educational semesters should be revised. Some studies indicated that the students need preparation before entering the clinic (21) and pre-fieldwork preparation may ensure a successful clinical practice experience for OT students (30).

Among the pre-clinic courses, the clinical observation course is presented with the aim of preparation of the students for the presence in the clinic and beginning the fieldwork education, but the students stated that this course was not effective and did not meet their needs. In their opinion, this is due to the inappropriate organization of this course, which has made its sessions low in number. The students have an inactive role during clinical observation, and the supervisors have little supervision on the students and underestimate this course. The experience of the students about inactiveness is a finding that is consistent with the experiences of American students in the 1980s as suggested in the studies of Kautzman (17) and Shalik (35).

Some categories explained in this study were related to the planning of occupational therapy departments. The participants believed that the start of the fieldwork clinics from the sixth semester was inappropriate, and it imposed excessive pressure on them during their last semesters. They also indicated that the rules of clinics were unclear and inexperienced and newly-graduated supervisors were recruited in some clinics. In general, the lack of a well-structured fieldwork education plan is a drawback of occupational therapy departments.

The experience of the students in the clinical settings outside of the faculty indicated that the presence of other occupational therapists in the environment might have both positive and negative effects on the fieldwork education process. Furthermore, the negative attitude of other staff towards occupational therapy services made the students witness inappropriate referrals of patients to occupational therapy and ignorance of occupational therapy in the treatment team. Positive attitude can be enhanced by further interactions between the occupational therapists working in these settings with other professionals. Physical characteristics of educational environments also influenced the experiences of the participants as they complained about absence of facilities and lack of space, disproportionate number of students and size of the clinics and low number of patients; they also believed that the presence of the patients with various diagnoses in the centers might have positive effect on fieldwork education.

Generally, the findings of this study could help the instructors to improve the integration of course work with fieldwork education. Also, it can help the supervisors to provide feedback to the students using more appropriate methods. In addition, the findings of this study could benefit educational programs and it may also help department managers and fieldwork coordinators to select experienced and skillful supervisors for the first fieldwork education and provide practical guidelines for the supervisors. However, further investigations are necessary to explore the experiences of managers, coordinators and other involved parties in the fieldwork education process.
This study was conducted only on the students of three occupational therapy departments in Tehran. Therefore, the results of this study may not be generalized to students of other majors or other occupational therapy departments.

**Conclusion**

The results of this study indicate that the research participants did not have satisfying experiences during their first fieldwork encounter. Furthermore, the findings clarified three main areas as the most important factors of students’ experience: the importance of supervisors, the fieldwork environment and the curriculum. The researchers recommend educational planning authorities to consider the implications of these three key areas, while addressing the feedback and comments of the students. Further research is suggested to explore each of the study’s key themes, and examine the relationships between them. Moreover, further investigation is needed to capture the experiences of the supervisors, department managers and other parties involved in the occupational therapy fieldwork. Furthermore, it is noteworthy to mention that a grounded theory approach may be valuable in identifying factors, which underlie fieldwork dynamics.

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