



## Development and psychometric testing of nurses' professional commitment inventory

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### Abstract

**Background:** Promotion of nurses' professional commitment is one of the strategies for retaining nurses and preventing their turnover. The aim of this study was the development and psychometric testing of the Nurses' Professional Commitment Inventory.

**Methods:** This mixed method study was performed in an item generation and a psychometric testing phase. In the first phase, a 34-item inventory was developed based on the results of a grounded theory and the existing literature. Search date was 2010 to May 2018. In the second phase, we recruited 272 clinical nurses and tested the psychometric properties of the inventory. Construct validity was tested via the exploratory factor analysis. Reliability testing was performed through test-retest stability and internal consistency testing. SPSS version 21.0 (SPSS Corp) was used for statistical analysis. Significance level was set at  $p < 0.05$ .

**Results:** In the first phase, a 74-item pull was extracted. After reviewing, the primary version of the Nurses' Professional Commitment Inventory (NPCI) with 34 items was developed. Eight items were deleted during psychometric testing. In factor analysis, the remaining 26 items were loaded on 3 factors, namely professional attachment, professional performance, and internalization of the profession. These factors explained 53.92% of the total variance of professional commitment. The Cronbach's alpha and mean test-retest intraclass correlation coefficient for NPCI were 0.92 and 0.88, respectively.

**Conclusion:** The Nurses' Professional Commitment Inventory has acceptable validity and reliability. This inventory includes dimensions that indicate the formation of professional commitment. The items of the scale can reveal nurses' strengths and weaknesses related to professional commitment.

**Keywords:** Instrument development, Nurse, Professional commitment, Psychometric testing

**Conflicts of Interest:** None declared

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### Introduction

Nursing staff shortage has been a global nursing challenge in the last 2 decades (1-3). Yet the number of nurses who leave their profession is still increasing (4, 5). A study reported that nurses' intention to leave nursing increases by five times from the first to the fifth year of their nursing practice (6). This results in major damages to both nursing education and workforce management systems.

Thus, nursing managers attempt to use strategies to retain more nurses (7).

Professional commitment (PC) promotion is one of the most important strategies for retaining nurses and preventing their turnover (8). PC is defined as a belief in professional goals and values, willingness to make significant efforts on behalf of the profession, and desire to remain

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#### ↑What is "already known" in this topic:

To the best of our knowledge, the only nursing-specific professional commitment measurement instrument is the Nurses' Professional Commitment Scale developed in Taiwan.

#### →What this article adds:

Nurses' Professional Commitment Inventory is a valid and reliable questionnaire. It has acceptable generalizability because it was developed through both empirical data collected from hospital nurses and data retrieved from the existing literature.

part of the profession (9). It is also considered as emotional attachment to the profession (10) and the degree of belief in professional values and goals and identity development based on the profession (11, 12). Career-related aspects of PC have turned it into an important construct in vocational psychology and career development. Individuals with stronger PC are more interested in their profession and make more serious attempt for career development (13).

The concept of PC is close to the concept of organizational commitment, so that they are sometimes used interchangeably. However, while PC refers to one's attitude toward profession and acceptance of professional values and goals (14), organizational commitment is considered as loyalty to the organization and intention to stay in it (15). Consequently, PC is far beyond organizational commitment (11). Other concepts similar to PC are occupational commitment and career commitment. These 2 concepts are used to refer to the motivation for working in a certain occupation (16). These concepts are also interchangeably used with PC (13, 12).

PC has many different outcomes. It determines the degree to which employees value their professions (13, 11), the level of their professional efficacy, intention to stay in their professions (8), and job satisfaction (17). Employees with deeper PC are more interested in their professions, have greater desire for professional contribution and development (13, 11), establish stronger relationships with other professions, attract greater respect and attention to their own professions, and attempt to challenge and broaden their professional skills (4). Similarly, nurses with deeper PC are more committed to provide quality care and develop their profession (18, 14). Deep PC is also associated with nurses' more effective communication with patients (19), greater patient safety, better patient outcomes (9), higher job satisfaction (18), and lower negative emotions (8).

Given the significant effects of PC on different aspects of nurses' professional practice, its measurement is also of

great importance in nursing (20). Therefore, numerous studies have been conducted (21, 14, 11) and a wide range of instruments have been used for its measurement. In some studies, researcher-made PC measurement instruments were developed based on the existing literature (22, 21, 19). In some other studies, PC was measured through instruments developed based on mixed-method designs for the measurement of organizational and occupational commitment (11, 12) and professional identity (23, 24). Table 1 presents a list of available instruments for PC measurement.

A review of these instruments reveals that most of them measure PC in professions other than nursing (14, 25, 26), and hence may not be directly and readily applicable to the unique conditions of nursing as a profession, which directly deals with human life, health, and well-being. For example, Tansakul et al (27) developed a professional commitment scale, which specifically measures PC among teachers. Moreover, some of PC measurement instruments are not profession-specific; rather, they are used for PC measurement in different professions, irrespective of their unique characteristics and conditions. Among these broad instruments are Blau's Career Commitment Scale (28) and Carson and Bedeian's Career Commitment Measure (29).

To the best of our knowledge, the only nursing-specific PC measurement instrument is the Nurses' Professional Commitment Scale developed by Lin et al in Taiwan. This scale contains 19 items in the 3 main domains: (1) nursing professional compliance; (2) involvement of nursing professionals; and (3) retention of nursing professionals (30). This scale was developed based on the existing literature and nurses' clinical experiences, and its developers noted that it is appropriate for PC measurement among Taiwanese nurses (30). Working context in different cultures can affect PC (9). Therefore, this study was done based on a comprehensive inductive and deductive approach to address these gaps. The aim of the study was the development and psychometric testing of Nurses' Professional Commitment Inventory (NPCI).

Table 1. The characteristics of the existing PC<sup>1</sup> measurement instruments

Instrument title	Developers	Source	Number of items	Cronbach's alpha	Psychometric testing Methods
Occupational Commitment Measure	Meyer et al. (1993)	Meyer and Allen's Model of Commitment	18 items in three domains	0.7–0.8	Confirmatory factor analysis
Career Commitment Scale	Blau (1985)	Existing literature	7 Items	0.91	Exploratory factor analysis
Career Commitment Measure	Carson and Bedeian (1994)	Existing instruments	24 items in three domains	0.8–0.9	Convergent validity Discriminant validity Convergent validity Discriminant validity Construct validity
Teachers' Professional Commitment	Tansakul et al. (2015)	Meyer's Organizational Commitment Measure and interviews	18 items in three domains	0.8–0.9	Content validity Differential item functioning Exploratory factor analysis Confirmatory factor analysis
Nurses' Professional Commitment Scale	Lin et al. (2007)	Existing literature and instruments	19 Items in three domains	0.69–0.93	Content validity Principle component analysis

<sup>1</sup>. Professional Commitment

## Methods

This mixed method study was conducted in an NPCI item generation phase and an NPCI item reduction phase.

### Phase I: NPCI Item Generation

One of the approaches to item generation is the inductive-deductive approach in which necessary data are collected through a qualitative study and supplemented through a literature review (31). The items of NPCI were generated using this approach and based on the existing literature and the results of a grounded theory into the process of PC formation among hospital nurses (32). The grounded theory study was conducted as the first author's PhD dissertation. The data for that study were collected via in-depth semi-structured interviews with 21 hospital nurses in different private and public teaching and non-teaching hospitals in different cities in Iran.

Sampling was started purposefully with maximum variation and continued theoretically up to the point of data saturation. As theoretical sampling, also 2 nurse supervisors and 1 matron were interviewed. Data were managed using the MAXQDA 10 software (VERBI). Data analysis through open, axial, and selective coding (33) resulted in the development of 974 primary codes, which were categorized into 38 subcategories and 4 main categories. The 4 main categories were self-encounter, interaction with the organization and the profession, promotion of the professional role, and attachment to the profession. The first category involves the nurse's primary understanding of nursing as a profession based on his/her conditions and the decision for staying in or leaving the profession. The second category, that is, interaction with the organization and the profession, includes organizational and professional facilitators and barriers to the formation of PC. The third main category, that is, promotion of the professional role, refers to the attempt the nurse makes to highlight his/her role and presence in the profession. PC is the outcome of the nurse's actions so that the nurse is so engaged in his/her profession that considers it as part of his/her own identity and makes any attempt to develop his/her profession. These 4 main categories were considered as the primary domains of NPCI, and subsequently 63 items on nurses' PC were generated using the results of the grounded theory study.

In order to develop a comprehensive instrument with greater generalizability, we also performed a literature search to retrieve studies into PC measurement. Search key terms were organizational commitment, career commitment, occupational commitment, professional commitment, scale, tool, and questionnaire. Literature search was conducted in online databases, including CINAHL, PubMed, British Nursing Index, EMBASE, and PsycINFO from 2010 to May 2018. Inclusion criteria were publication in English peer-reviewed journals and easy access to document full-texts.

Retrieved studies were assessed for eligibility and 17 eligible studies were reviewed. Appropriate items for NPCI were extracted from the reviewed studies. Moreover, the items of all existing PC-related instruments were docu-

mented. Finally, 11 new items were added to the already generated 63 items, and a pool with 74 items was generated. A panel of experts carefully reviewed and compared these 74 items to select the most appropriate items for PC assessment. The criterion for selecting the most appropriate items was maximum agreement among the members of the panel. Repetitive, overlapping, or inappropriate items were revised or removed and an inventory with 34 items was developed. The 34-item inventory was then subjected to psychometric testing.

### Phase II: NPCI Item Reduction (Psychometric Testing)

According to instrument development scholars, the best individuals for assessing the relevance of an instrument to a given concept are its actual users. In other words, involvement of the users of an instrument in the process of its psychometric evaluation can increase its relevance and quality (34). Therefore, the face validity of NPCI was assessed by the potential users, nurses. Face validity was tested both qualitatively and quantitatively. For qualitative testing of face validity, face-to-face interviews were held with 10 hospital nurses to assess the difficulty, ambiguity, and appropriateness of the items. Nurses were purposively selected from different wards of 2 public hospitals. Difficult or ambiguous items for the nurses were revised and clarified. Quantitative face validity of the inventory was tested by asking 15 hospital nurses to rate the importance of the items on a 5-point scale as follows: "very important" (scored 5), "important" (scored 4), "relatively important" (scored 3), "slightly important" (scored 2), and "not important" (scored 1). Then, item impact score was calculated via the "Importance  $\times$  Frequency (%)" formula. The minimum acceptable impact score was 1.5 (35).

Content validity of NPCI was assessed through calculating content validity ratio (CVR) and content validity index (CVI). At least 3 experts are needed for content validity assessment, although more experts can provide more reliable data (36). Therefore, for calculating CVR, 15 nursing instructors and hospital nurses with expertise in instrument development or psychometric evaluation were purposively selected. They were provided with information about the study aim, the theoretical and practical definitions of the NPCI domains, and a copy of the inventory, and were asked over email to rate the necessity of the items on the following 3-point scale, "necessary", "useful but not necessary", and "unnecessary". Then, CVR was calculated. The minimum acceptable CVR was 0.60 (35).

For CVI calculation, the same experts were asked over email to rate the relevance of NPCI items on a 4-point scale as "irrelevant" (scored 1), "needs revision" (scored 2), "relatively relevant" (scored 3), and "completely relevant" (scored 4) (31). Twelve experts sent their rating responses. Finally, item CVI (I-CVI) was calculated via dividing the number of experts rated that item 3 or 4 by the number of experts. The minimum acceptable I-CVI value 0.80 (36). Thus, items with CVI less than 0.80 were deleted.

Construct validity of NPCI was tested through exploratory factor analysis. The 2 main goals of factor analysis are to reduce the data and clarify the structure of the in-

tended construct or theory (31). Factor analysis in the present study was conducted to determine the dimensions of PC and to determine the placement of each item in the determined dimensions. Sample size was estimated based on 10 participants per item rule (36). A total of 300 nurses were asked to fill out NPCI. They were conveniently recruited from 6 hospitals (including 3 public teaching hospitals, a private hospital, a semi-private hospital, and 1 military hospital) in Rasht and Tehran, Iran. Inclusion criteria were employment in hospital settings as staff nurse, head-nurse, or nurse supervisor; and clinical work experience of more than 1 year. Participants filled out NPCI on a self-report basis.

Construct validity of NPCI was tested through exploratory factor analysis. The collected data were used for exploratory factor analysis with varimax rotation. Kaiser-Meyer-Olkin test was run to test sampling adequacy and Bartlett's test was run to test the appropriateness of the factor analysis model. The number of factors was determined using scree plot and eigenvalues. The minimum acceptable factor loading was 0.4 (31).

Another method for NPCI construct validity testing was to test its convergent validity. Meyer and colleagues' Occupational Commitment Measure was determined to be appropriate for testing the convergent validity of NPCI because the occupational commitment concept has close similarities to the PC concept, while they are not exactly the same. Accordingly, 100 nurses were conveniently recruited from the study setting to complete Meyer and colleagues' Occupational Commitment Measure (37) in addition to NPCI. Then, Pearson correlation analysis was conducted for assessing the correlation between these 2 instruments.

Internal consistency was tested by calculating Cronbach's alpha. Alpha values more than 0.7 are interpreted as good internal consistency (36). Moreover, test-retest stability was used for reliability testing. Accordingly, 30 nurses were conveniently recruited from the study setting to twice complete NPCI with a 14-day period in between. Test-retest intraclass correlation coefficient (ICC) was calculated. ICC values higher than 0.7 are interpreted as good test-retest stability (31).

Ethical considerations in all the study stages have been mentioned. This study has the approval of the ethics committee of Tehran University of Medical Sciences, Tehran, Iran (code: 92-02-99-23464-136280). We gave all participants explanations about the study aim, the voluntary nature of participation in the study, the anonymity of the data collection instruments, and the exclusive use of the collected data for the present study. Written informed consent was gotten from all participants. The protocol of study has been published (38).

## Results

The primary version of NPCI contained 34 items. The CVR values of all items were more than 0.60. However, 2 items obtained impact scores of less than 1.5 and 5 items obtained CVIs of less than 0.83. These 7 items were deleted. The 27-item NPCI was then subjected to construct validity testing.

Table 2. Participants' demographic characteristics

Characteristics		Number	Percent
Gender	Female	185	68
	Male	87	32
Marital status	Single	77	28
	Married	192	71
	Widowed	3	1
Nursing degree	Bachelor's	248	91
	Master's	24	9
Affiliated hospital ward	Medical	74	27
	Surgical	57	21
	Critical care	91	33
	Emergency	32	12
	Pediatric	8	3
	Psychiatric	5	2
Work shift	Nursing office	5	2
	Fixed/Morning	79	29
	Fixed/Evening	12	4
	Fixed/Night	21	8
	Rotational	160	59
Organizational position	Registered nurse	227	83
	Head nurse	35	13
	Supervisor	10	4
Total		272	100

Among 300 nurses who were recruited to answer NPCI, 272 returned their inventories completely filled out. Table 2 demonstrates their characteristics.

The value of Kaiser-Meyer-Olkin test was 0.92 and the result of Bartlett's sphericity test was statistically significant ( $p < 0.001$ ). Thus, study sample was adequate; there were significant correlations between the items, and the items were factorable. Factor analysis with varimax rotation revealed that NPCI had 3 main factors. Eigenvalues and scree plot also showed the appropriateness of the 3-factor structure of the inventory. The extracted 3 factors were labeled as professional attachment, professional performance, and internalization of the profession. These 3 factors explained 53.92% of the total variance of PC (Table 3). One item had a factor loading value of less than 0.40, and hence was deleted. The remaining 26 items were loaded on the 3 factors.

The correlation coefficients between the mean scores of all extracted 3 factors and the total score of NPCI ranged from 0.85 to 0.92 ( $p < 0.05$ ). Moreover, the mean score of NPCI had a significant correlation with the mean score of Meyer and colleagues' Occupational Commitment Measure, with a correlation coefficient of 0.435.

The Cronbach's alpha value of NPCI was 0.92 and the test-retest ICC was 0.88, both confirming the acceptable reliability of the inventory (Table 4).

## Discussion

In this study, NPCI was developed and its psychometric properties were tested. NPCI items were generated based on the results of a grounded theory (32) and the existing literature. The final NPCI contained 26 items in the 3 domains of professional attachment, professional performance, and internalization of the profession.

The first domain of NPCI, that is, professional attachment, contained 14 items. The highest percentage of the explained variance in this domain was related to the item, "I have stayed in the profession at personal will and inter-

**Table 3.** Factor loading values of the items and the percentage of variance explained by each factor

Items	Factor I	Factor II	Factor III
3. I have stayed in the profession at personal will and interest.	0.787		
21. I encourage my relatives/friends to enter this profession.	0.651		
6. I look for an opportunity to leave this profession.	-0.608		
20. I encourage my colleagues to join professional nursing organizations.	0.590		
1. I chose this profession with personal interest.	0.573		
10. I like to have more responsibilities in this profession.	0.562		
4. I have accepted my role as a nurse.	0.508		
5. I feel responsibility to stay in this profession.	0.492		
9. I like to continue my education to be able to develop my profession.	0.474		
7. I feel I work in an important profession.	0.465		
8. I feel compelled to strive in this profession.	0.450		
19. I am a member of a professional nursing organization.	0.429		
17. I follow the news about the profession.	0.398		
18. Events in the profession are important to me.	0.303		
16. As a professional, I empathize with the patient.		0.731	
15. As a professional, I attempt to establish the best relationship with the patient.		0.703	
14. I do my best to provide better care.		0.661	
13. I like to update my professional knowledge.		0.601	
12. I am well-known among my colleagues as a professional role model.		0.482	
11. I fulfill my professional responsibilities in the best manner.		0.463	
23. I show my abilities in front of colleagues and other healthcare professionals.			0.773
24. I like other healthcare providers to have good attitudes towards my profession.			0.753
25. I defend my profession in front of others.			0.711
22. I protect the credit of my profession.			0.705
26. The profession of nursing has been internalized for me.			0.628
27. In any circle, I proudly introduce myself as a nurse.			0.625
The percentage of the explained variance	19.086	18.423	16.413

**Table 4.** The Cronbach's alpha and the ICC<sup>1</sup> values of NPCI<sup>2</sup> and its domains

Domains	Number of Items	Cronbach's alpha	ICC (95% confidence intervals)
Professional attachment	14	0.814	0.898 (0.780–0.953)
Professional performance	6	0.868	0.743 (0.425–0.883)
Internalization of the profession	6	0.900	0.724 (0.398–0.873)
Total NPCI	26	0.920	0.882 (0.747–0.945)

<sup>1</sup> Inter Class Correlation<sup>2</sup> Nurses' Professional Commitment Inventory

est." PC is an internal characteristic, which is affected by personal motivations. It includes individuals' emotional commitment to stay in their professions (39). The Nurses' Professional Commitment Scale also includes similar items as the items of the professional attachment domain of NPCI (30).

The second domain of NPCI, that is, professional performance, included 6 items. The greatest variance in this domain was related to the item, "As a professional, I empathize with the patient." It is noteworthy that nursing performance is mainly viewed in relation to patient care (40), and hence empathy with patient is considered as a

determinant of PC (30).

The third domain of NPCI was internalization of the profession and included 6 items. The greatest variance in this domain was related to the item, "I show my abilities in front of colleagues and other healthcare professionals." This item denotes the desire for introducing the profession to other professions. Health care professionals' unrealistic understanding of nursing practice and its knowledge base has caused them to give limited importance to nursing (41). Nurses' ability to introduce their professional abilities to other people is effective in developing their profession, and hence can be considered as an indicator of nurses' commitment to professional development.

Some items of the professional attachment and the internalization of the profession domains of NPCI are in some ways similar to 2 domains of affective commitment and normative commitment in Occupational Commitment Measure (37). Moreover, the items in the professional attachment and the internalization of the profession domains of NPCI were similar to the items of the career planning and career identity domains of the Career Commitment Measure (29). However, NPCI is different from the Career Commitment Measure because it mainly focuses on commitment to a profession rather than on commitment to solely clinical practice or a career.

Psychometric testing of NPCI was performed using different methods. Convergent validity testing revealed significant correlations between the scores of NPCI domains and the total score of the inventory. Moreover, it showed that NPCI score was moderately correlated with the score of the Occupational Commitment Measure. It is noteworthy that the correlation coefficient in convergent validity testing should not be close to 1; rather, a moderate correlation coefficient is preferable and shows great convergent validity (31). Reliability testing also revealed the great stability of NPCI over time and its great internal consistency.

There is one limitation in our study. Participants' self-report answering to NPCI might have affected the correlations among its items. However, we attempted to collect more reliable data through ensuring participants that their data would be managed confidentially.

### Conclusion

In this study, NPCI was developed with 26 items in 3 main domains. NPCI has acceptable validity and reliability for PC measurement instrument. Answering to its items and to the 12 items on nurses' demographic characteristics takes only 15 minutes. Thus, NPCI can be used as a valid and reliable easy-to-use instrument for PC measurement among hospital nurses. It probably has acceptable generalizability because it was developed through both empirical data collected from hospital nurses and data retrieved from the existing literature.

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### Conflict of Interests

The authors declare that they have no competing interests.

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